

Because we care! Update: September 20, 2021

As announced by the premier of Quebec on September 7, family caregivers and all other visitors and volunteers visiting Grace Village **after October 15** will be required to provide proof that they are adequately vaccinated against COVID-19. Please kindly share this information with your family members and other visitors.

Family Caregivers & Regular Visitors

All visitors and volunteers will need to follow the same screening process for indoor and outdoor visits. This includes handwashing upon arrival, receiving a clean medical mask, signing the visitor's log, and completing the screening form.

If you visit more than one resident, each one must be indicated on the screening form. In all common areas of the Care Pavilion, visitors must maintain social distance, wear a medical mask and do frequent hand hygiene.

Impact on Care & Services

The premier of Quebec also announced on September 7th that employees working in private health care facilities will be required to be adequately vaccinated before October 15. Employees who have chosen not to be vaccinated as of October 15, will be suspended without pay. We do not know for what length of time this requirement will be in place. We are actively encouraging employees to get vaccinated prior to October 15.

In addition to on-going recruitment strategies, here are some of the steps that we are taking to address this situation:

- Continuing the government wage premiums as the government reduces them
- Making shift adjustments
- Offering one on one support for staff
- Providing tools and coaching for leaders
- Implementing the emergency staffing contingency plan

Please share the following link to see the list of recruitment needs at Grace Village:

www.gracevillage/careers.

Outings including car rides

Families & visitors may take residents on outings – **remember to sign the resident out with the nurse**. Residents from Wing B must also sign in & out in their wing. Residents, families, and visitors must continue to wear masks and respect 2 meters in public.

Reservations for meals with residents

If you wish to have a meal with your loved one in the Bistro, please make a reservation with Alexandra at extension 5011, **24-hours in advance**.



1515, rue Pleasant View, Sherbrooke, QC, J1M 0C6
Tel.: 819-569-0546

Pets

We are pleased to announce that indoor pet visits may resume. As per our new pet policy, we would like to meet your pet before their first visit, even if they have visited Grace Village prior to the pandemic. Please contact the Recreation & Leisure team at gvrecreation@masscom.ca, to complete a short screening.

Volunteers

We are so grateful for our volunteers and there are a range of ways that you can be involved. If you are interested in becoming a volunteer at Grace Village, please contact Danica at dmontgomery@masscom.ca.

We thank you for your continued support and trust as we navigate this challenging time together.

On behalf of the Leadership Team,

A handwritten signature in black ink that reads "Andrea Eastman".

Andrea Eastman
Interim Executive Director
(819) 569-0546, extension 5004
Grace Village