

Because we care! Update: October 12, 2021

As of **October 15**, family caregivers and all other visitors and volunteers visiting Grace Village will be required to provide proof (QR code) that they are adequately vaccinated against COVID-19. This is in accordance with the government directives for certified private senior's residences (RPA). Please kindly share this information with your family members and other visitors.

Family Caregivers & Regular Visitors

All visitors and volunteers will need to follow a screening process for indoor and outdoor visits. This includes handwashing upon arrival, receiving a clean medical mask, signing the visitor's log, and completing a screening form.

Visitors must also note the names of the residents they are visiting. In all common areas of the Care Pavilion, visitors must wear a medical mask and do frequent hand hygiene.

Impact on Care & Services

As mentioned in the September 20th COVID-19 Notice, employees working in private health care facilities are required to be adequately vaccinated before October 15. We need to make you aware that the mandatory vaccination decree, combined with the on-going labour shortage, will impact our teams and the delivery of care & services at Grace Village.

In addition to on-going recruitment strategies, here are some of the steps that we are taking to address this situation:

- Hiring additional Resident Supports Aides in the nursing care wings
- Assigning teams of volunteers to provide support during critical periods
- Making shift adjustments
- Offering one on one support for staff
- Providing tools and coaching for leaders
- Continuing the government wage premiums as the government reduces them
- Implementing the emergency staffing contingency plan

Please visit & share the following link to see the list of recruitment needs at Grace Village:

www.gracevillage/careers.

Reservations for meals with residents

If you wish to have a meal with your loved one in the Bistro, please reserve with Alexandra at extension 5011. We greatly appreciate a **24-hour notice** for your reservation.

Pets Visits

We are pleased to announce that indoor pet visits have resumed. As per our new pet policy, we would like to meet your pet before their first visit, even if they have visited Grace Village prior to the pandemic. Please contact the Recreation & Leisure team at gvrecreation@masscom.ca, to complete a short screening.

Recruiting Volunteers

We are so grateful for our volunteers and there are a range of ways that you can be involved.

- Friendly Companion
- Special Events Volunteer
- Activity Aide
- Musician
- Pet Visitor
- Gardener
- Dining Room Host/Hostess
- Kitchen Aide
- Bistro or Tuck Shop Attendant
- Administrative Aide/ Greeter
- Appointment/Outing Companion
- Laundry Aide
- Mending & Clothing Repair
- Employee transportation back and forth from Lennoxville to Grace Village

If you are interested in becoming a volunteer, please contact Danica at dmontgomery@masscom.ca.

Resident Christmas Banquets

Christmas is just around the corner. We are planning to host a series of Christmas banquets by wing for residents and their guests (one guest per resident). Stay tuned for more details.

We thank you for your continued support and trust as we navigate this challenging time together.

On behalf of the Leadership Team,



Andrea Eastman
Interim Executive Director
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Grace Village