

Because we care

Update: January 13, 2022

Here is an update with regards to COVID-19 at Grace Village. We are committed to keeping you informed of new developments as we apply government regulations to keep our residents and employees safe. We invite you to take note of following updates and current guidelines:

COVID-19 update

On January 6, two residents tested positive in one wing. They were our first cases since the beginning of the pandemic. Both residents have been monitored closely and remain asymptomatic. We have also been monitoring positive cases among employees and visitors in collaboration with Public Health applying all the precautionary measures to keep everyone safe.

At this time, we are encouraging residents not to leave Grace Village unless it is for an urgent medical appointment.

We would like to thank Family Caregivers for their ongoing support. During this 5th wave of the pandemic, we encourage you to limit your own personal exposure and follow the directives from Public Health, as we continue to protect our vulnerable seniors.

Sandra Klinck, Director of Care, or Jill Guthrie, Nurse Supervisor, will communicate directly with mandataries in the event a resident tests positive or if a wing is placed in isolation.

Please do not hesitate to contact Sandra Klinck at extension 5050 or sklinck@masscom.ca or Jill Guthrie at extension 5015, if you have any questions or concerns. They are the liaisons with Public Health.

Family Caregivers

The Ministry has mandated that Family Caregivers providing significant assistance will be the only individuals permitted to visit residents. In a 24-hour period only **two** Family Caregivers are permitted to enter, one at a time. Residents are allowed four designated family caregivers. Please notify our Director of Care, Sandra Klinck, of the four designated Family Caregivers at sklinck@masscom.ca. Caregivers must be pre-approved and added to the Caregiver list to be able to visit their loved one.

All visitors must be adequately protected (double vaccinated) and visits are now limited to residents' rooms. Certain exceptions apply for end-of-life care.

Common areas may no longer be used for visits (living rooms, dining rooms, kitchenettes, etc.). Wearing a mask, social distance of 2 meters and hand hygiene are mandatory as soon as you enter the residence

Meals

Meals with residents are not permitted at this time (including meals in the room). Some exceptions may apply.

Resident Activities

Our recreation & leisure team continue to work hard to adapt resident activities and daily schedules for the wellbeing of the residents.

Indoor Visiting Station

Located in the Wellness Center, our Indoor Visiting Station is a space that is separated by a sturdy Plexiglas and renovated to ensure proper ventilation. This area is thoroughly disinfected between each visit, allowing families to meet “face-to-face” without a mask in a safe environment. Visits must be scheduled at least 24 hours in advance by contacting Sandra Klinck at sklinck@masscom.ca. Visits can be held between 9am and 3pm from Monday to Friday.

Reminder: Virtual Visits

Although we must limit in-person visits, we still offer our Virtual Visits program. Our dedicated Recreation & Leisure staff can facilitate virtual visits between you and your loved ones. Virtual visits can be scheduled from 8 am to 4 pm, Monday to Friday. Please email at gvrecreation@masscom.ca, adding your name, the name of the resident you would like to contact, and your availabilities. We encourage you to use this tool to stay connected with your loved ones during these difficult times.

Our teams are dedicated to keeping our residents and our employees safe. We understand the challenging nature of these new changes. We appreciate your ongoing commitment towards Grace Village. Your loved ones' health is our number one priority.

We will keep you informed of the latest directives as they continue to unfold.

On behalf of the leadership team,



Karen Hornbrook
Interim Executive Director
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Grace Village